



HOSPITALITY LIMITED WARRANTY

HOW CAN I GET SERVICE ON MY WARRANTY?

Contact your Simmons® representative. If your Simmons® representative is no longer available, please contact the Simmons Consumer Service Facility. Copy of original bill of sale is needed to determine original date of purchase. Model name label and law label must be attached to identify the bedding and validate this warranty.

WHAT IS COVERED?

If you purchased a Simmons® mattress and use it with a non-yielding foundation providing proper support, this warranty covers manufacturing defects in your Simmons® mattress or foundation. Replacement of one piece does not automatically result in the replacement of the other piece. This limited warranty is provided only to the original purchaser.

HOW LONG IS THE COVERAGE PERIOD?

The warranty coverage runs from the original date of purchase. Repair or replacement of the mattress or foundation does not extend its limited warranty or begin a new limited warranty period. Your warranty period is based on the code indicated on your white law label. (See chart below)

Warranty Code on Law Label	Total Limited Warranty	Period for No Charge Except Transportation*
A	10 Year	10 Year
B	1 Year	1 Year
C	Specific warranty applies, see separate agreement	
D	10 Year	10 Year
	1 Year	1 Year
H	5 Year	5 Year
I	20 Year	10 Year
J	3 Year	3 Year
K	10 Year	3 Year
M	15 Year	10 Year
NOTE: See the example of law label (on next page) for warranty coding.		
*Transportation charges are the responsibility of the consumer, except in CA.		

ABOUT THE SIMMONS® REPLACEABLE MATTRESS TOP:

EverNU® replaceable top has revolutionized how hotels view bedding products. The zip-off top, which is available on select Simmons® models, allows hotels to refresh their guests' sleep experiences by replacing a mattress' top upholstery layers.

CARE AND USE OF THE EVERNU® REPLACEABLE MATTRESS TOP

- The top should not be washed or dry-cleaned; to do so will void the warranty.
- Cleaning the top is done at the risk of the customer.
- If the customer undertakes cleaning at the risk of voiding the warranty, steam cleaning with an extraction cleaning process is recommended. The extraction cleaning process should follow the instructions of the specific cleaning system and use appropriate cleaning liquids. Simmons® makes no guarantee as to the efficiency or results of this process.

COVERAGE PERIOD:

- The warranty coverage runs from the original date of production. The details of the warranty periods and percentages are detailed below. Do not wash or dry-cleaned the top as it will void the warranty.

SIMMONS® REPLACEABLE MATTRESS TOPPER:

Year 1-6 100% replacement for a defective Simmons® topper

THE DURATION OF ANY APPLICABLE IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS, SHALL NOT EXCEED THE TERM OF THIS LIMITED WARRANTY. SIMMONS SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES THAT RESULT FROM THE USE OF YOUR SIMMONS PRODUCT.*** NO EXPRESSED OR IMPLIED WARRANTIES ARE EXTENDED TO PERSONS WHO PURCHASE THE PRODUCT FROM ANYONE OTHER THAN SIMMONS BEDDING COMPANY OR ITS AUTHORIZED DEALERS, AND ALL WARRANTIES TO SUCH PERSONS, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS, ARE HEREBY EXCLUDED.**

*** Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.*

**** Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations and exclusions may not apply to you.*



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